



2019 PLAYER SELF-LIMITATION AND SELF-EXCLUSION SUMMARY STATISTICS

(Period covering Jan. 1, 2019 to Dec. 31, 2019)

| INQUIRIES RE-DIRECTED | | | | | | |
|-----------------------|---|---|---|--|---|---|
| Month | Total number of incoming player self-exclusion inquiries to KGC | Inquiries screened due to incorrect jurisdiction (-) | Requests for self-limitation for deposit limits <i>(Requestor advised to contact ACP)</i> (-) | Requests for self-exclusion <u>only</u> for a specific website <i>(Requestor advised to contact ACP)</i> (-) | Requests to have self-exclusion/limitation removed <i>(Request sent to ACP)</i> (-) | Net Addressable Player Inquiries (=) |
| January | 5 | 0 | 0 | 0 | 0 | 5 |
| February | 8 | 0 | 0 | 2 | 0 | 6 |
| March | 6 | 0 | 0 | 2 | 0 | 4 |
| April | 8 | 0 | 0 | 0 | 0 | 8 |
| May | 6 | 0 | 0 | 1 | 0 | 5 |
| June | 5 | 0 | 0 | 2 | 0 | 3 |
| July | 4 | 0 | 0 | 1 | 0 | 3 |
| August | 5 | 0 | 0 | 1 | 0 | 4 |
| September | 9 | 0 | 0 | 3 | 0 | 6 |
| October | 14 | 0 | 0 | 1 | 0 | 13 |
| November | 12 | 0 | 1 | 4 | 0 | 7 |
| December | 14 | 1 | 0 | 2 | 0 | 11 |
| TOTAL | 96 | 1 | 1 | 19 | 0 | 75 |

| INQUIRIES ADDRESSED | | | | |
|---|--|--|--|----------------------------------|
| Requests for temporary self-exclusion period (-) | Requests to revoke self-exclusion directive <i>(denied by ACP)</i> (-) | Requests resulting in no further action by KGC; no add'l info provided by requestor (-) | Requests approved by the KGC for a self-exclusion directive (-) | Total Addressed Inquiries (=) |
| 0 | 0 | 4 | 1 | 5 |
| 0 | 0 | 4 | 2 | 6 |
| 1 | 0 | 2 | 2 | 5 |
| 0 | 0 | 6 | 2 | 8 |
| 0 | 0 | 5 | 0 | 5 |
| 0 | 0 | 2 | 1 | 3 |
| 0 | 0 | 2 | 1 | 3 |
| 1 | 0 | 1 | 1 | 3 |
| 0 | 0 | 5 | 1 | 6 |
| 0 | 0 | 9 | 4 | 13 |
| 0 | 0 | 6 | 1 | 7 |
| 0 | 0 | 8 | 3 | 11 |
| 2 | 0 | 54 | 19 | 75 |