



## ADVISORY NOTICE

For immediate release

### **2011 Player Self-Limitation and Self-Exclusion Summary**

**(MOHAWK TERRITORY OF KAHNAWAKE – January 20, 2012)** – The Commission has issued its 2011 Comprehensive Self-Exclusion Summary, providing detailed statistics concerning requests received from players for permanent self exclusion received and addressed by the Commission from January 1, 2011 to December 31, 2011.

As part of the Commission's continuing commitment to player protection, sections 228 – 263 of the Commission's *Regulations Concerning Interactive Gaming* provide a comprehensive model for player self-limitation and self-exclusion.

The Commission's website was recently revised to include a dedicated self-exclusion page, email address, and on-line form that allows easier access for those players who want to be excluded from playing on any online gaming website that is licensed and regulated by the Commission.

Players who have acknowledged their online gaming activities have become a problem and who wish to either limit their play or to permanently exclude themselves from participating in further online gaming activities may do so in two ways:

- By submitting a request directly to the operator(s) of an online gaming site a player can establish deposit limits – including a “zero” deposit limit – from that particular site. The player's request has effect upon its receipt by the operator, or as soon as is practicable thereafter;
- By submitting a Comprehensive Self-Exclusion Request form (available at [http://www.gamingcommission.ca/interactiveplayer\\_form.asp](http://www.gamingcommission.ca/interactiveplayer_form.asp)) or by sending a request to [exclusion@gamingcommission.ca](mailto:exclusion@gamingcommission.ca). After verifying the player's request and identity, the Commission will take steps to have the player permanently excluded from all of the online gaming sites that are licensed and regulated by the Commission.

When a self-exclusion request is submitted to the Commission, a Compliance Officer will contact the requesting player to verify his or her information and identity and/or to request further information to proceed with his or her request.

If the request concerns a specific operator licensed by the Commission, the request will be forwarded to the appropriate operator to be implemented. Once the self-exclusion request has been implemented the operator will so notify the requesting player and the Commission with the date upon which implementation was completed.

If the self-exclusion request is in relation to **all** online gaming sites that are licensed by the Commission, a Comprehensive Self-Exclusion Directive signed by the Commission Chairman is emailed to all current licensees with a specific date and time by which all licensees must permanently exclude the requesting player from accessing, depositing funds and from playing on any gaming system that is operated by the licensee and licensed by the Commission.

The Commission will contact the requesting player to confirm, in writing, the date and time at which their self-exclusion request was put into effect. Players are advised to notify the Commission immediately if any online gaming site licensed by the Commission does not respect the terms of a Comprehensive Self-Exclusion Directive.

In summary, for the period covering January 1, 2011 to December 31, 2011, thirty-one (31) submissions from players requesting to be self-excluded were received. The breakdowns of the requests are as follows:

- 5 requests pertained to online gambling sites not licensed by the KGC;
- 26 validated Self-Exclusion requests.

Of the 26 validated Self-Exclusion requests, the breakdown is as follows:

- 18 Self-Exclusion directives were issued and forwarded to all licensees of the KGC;
- 5 requests were specific to a single online gambling site and were thus forwarded to the appropriate site and executed by the operator;
- 3 requests are pending due to incomplete information, which the commission has requested additional information.

A table summarizing these statistics, is attached hereto.

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## **About Kahnawake**

The Mohawk Territory of Kahnawake is a sovereign jurisdiction located just outside Montreal, Quebec, Canada. The Kahnawake Gaming Commission was established in 1996 and has been continuously licensing and regulating online and land-based gaming within Kahnawake since that time.

For more information about the Commission, go to: [www.gamingcommission.ca](http://www.gamingcommission.ca). To contact the Commission, email: [info@gamingcommission.ca](mailto:info@gamingcommission.ca)



## 2011 COMPREHENSIVE SELF-EXCLUSION SUMMARY STATISTICS

(Period covering Jan./1/2011 to Dec./31/2011)

<b>Player Self-Exclusion Request Breakdown</b> <b>(Net Addressable Player Self-Exclusion Requests)</b>				
<b>Month</b>	Total number of incoming player self-exclusion requests to KGC	Requests screened due to incorrect jurisdiction etc. (-)	<i>Net Addressable Player Self-Exclusion Requests</i> (=)	<b>Total Number of Self- Excluded Players</b> (=)
January	-	-	-	-
February	-	-	-	-
March	-	-	-	-
April	-	-	-	-
May	10	1	9	9
June	4	1	3	3
July	2	1	1	1
August	4	-	4	4
September	-	-	-	-
October	2	-	2	2
November	5	2	3	3
December	4	-	4	4
<b>TOTAL</b>	<b>31</b>	<b>5</b>	<b>26</b>	<b>26</b>