



PRESS RELEASE

For immediate release

COMMISSION IMPOSES SANCTIONS FOR BREACH OF ITS PLAYER SELF-EXCLUSION REQUIREMENTS

(MOHAWK TERRITORY OF KAHNAWAKE – 13 October 2017) – In 2011, in accordance with its commitment to ensure the highest standards of responsible gaming, the Commission established a robust player self-exclusion program—one of the first such initiatives to be offered by any online gaming regulator. Over the past six years, as a matter of full transparency, the Commission has published statistics detailing the results of its player self-exclusion program: <http://gamingcommission.ca/archives.htm>

The Commission is dedicated to ensuring that players who indicate a desire to exclude themselves from participating in online gaming have their wishes respected—promptly, fully and without question.

Recently, the Commission became aware of a situation in which one of the Commission's licensees did not respect a player's requests to be self-excluded and instead encouraged the player to continue playing on its site. The Commission considered the licensee's behavior to be unethical and a clear breach of the Commission's *Regulations concerning Interactive Gaming*. The licensee in question was directed to return to the player all funds that were deposited after the first self-exclusion request was tendered and a significant fine was levied.

The Commission expects that each of its licensees will implement measures to ensure that similar situations are not repeated.

About Kahnawake

The Mohawk Territory of Kahnawake is a sovereign jurisdiction located just outside Montréal, Québec, Canada. The Kahnawake Gaming Commission was established in 1996 and has been continuously licensing and regulating online and land-based gaming within Kahnawake since that time.

For more information about the Commission, go to: www.gamingcommission.ca. To contact the Commission, email: info@gamingcommission.ca