



2023 PLAYER SELF-LIMITATION AND SELF-EXCLUSION SUMMARY STATISTICS

(Period covering Jan. 1, 2023 to Dec. 31, 2023)

| INQUIRIES RE-DIRECTED | | | | | | |
|-----------------------|---|--|---|--|---|--------------------------------------|
| Month | Total number of incoming player self-exclusion inquiries to KGC | Inquiries screened due to incorrect jurisdiction (-) | Requests for self-limitation for deposit limits <i>(Requestor advised to contact ACP)</i> (-) | Requests for self-exclusion <u>only</u> for a specific website <i>(Requestor advised to contact ACP)</i> (-) | Requests to have self-exclusion/limitation removed <i>(Request sent to ACP)</i> (-) | Net Addressable Player Inquiries (=) |
| January | 22 | 0 | 1 | 3 | 1 | 17 |
| February | 28 | 0 | 0 | 0 | 0 | 28 |
| March | 29 | 0 | 0 | 0 | 0 | 29 |
| April | 40 | 0 | 0 | 4 | 0 | 36 |
| May | 25 | 0 | 0 | 1 | 0 | 24 |
| June | 28 | 2 | 0 | 3 | 0 | 23 |
| July | 45 | 0 | 0 | 1 | 0 | 44 |
| August | 58 | 0 | 0 | 4 | 1 | 53 |
| September | 57 | 0 | 0 | 2 | 0 | 55 |
| October | 57 | 0 | 0 | 1 | 0 | 56 |
| November | 43 | 1 | 0 | 3 | 0 | 39 |
| December | 53 | 0 | 0 | 2 | 0 | 51 |
| TOTAL | 485 | 3 | 1 | 24 | 2 | 455 |

| INQUIRIES ADDRESSED | | | | |
|--|--|---|---|-------------------------------|
| Requests for temporary self-exclusion period (-) | Requests to revoke self-exclusion directive <i>(denied by ACP)</i> (-) | Requests resulting in no further action by KGC; no add'l info provided by requestor (-) | Requests approved by the KGC for a self-exclusion directive (-) | Total Addressed Inquiries (=) |
| 1 | 0 | 16 | 0 | 17 |
| 0 | 1 | 18 | 9 | 28 |
| 0 | 0 | 24 | 5 | 29 |
| 0 | 0 | 27 | 9 | 36 |
| 1 | 0 | 19 | 4 | 24 |
| 0 | 1 | 16 | 6 | 23 |
| 0 | 0 | 34 | 10 | 44 |
| 1 | 3 | 39 | 10 | 53 |
| 3 | 1 | 37 | 14 | 55 |
| 1 | 0 | 44 | 11 | 56 |
| 1 | 0 | 25 | 13 | 39 |
| 2 | 0 | 38 | 11 | 51 |
| 10 | 6 | 337 | 102 | 455 |